

# Frequently Asked Questions

## Do I need to book?

No, we do not take booking for general farm admission. Bookings are required ONLY for our Christmas & Halloween events.

## Can I pay by card?

No, we do not accept card payment. The internet on site is very poor, as we really are in the middle of a field!

## When are you open?

We are open 7 days a week all year round. Excluding Christmas and New Year. Please check our social media pages for updates.

### TERM TIME HOURS

Monday 9-5  
Tuesday 9-5  
Wednesday 9-5  
Thursday 9-5  
Friday 9-5  
Saturday 10-5  
Sunday 10-5

(4pm close winter)

### BANK HOLIDAY / SCHOOL HOLIDAY HOURS

Monday 10-5  
Tuesday 10-5  
Wednesday 10-5  
Thursday 10-5  
Friday 10-5  
Saturday 10-5  
Sunday 10-5

(4pm close winter)

## Can we bring our dog?

I'm afraid that we do not allow dogs, as there are often loose livestock on the farm. Worrying livestock causes injury and miscarriage during pregnancy to our animals.

## Do we need to pre-book or pay for animal encounters?

No, all animal encounters are included in the £5 entry fee. The only additional charge is for the train, if you choose to ride at £2 per person and bags of animal food are 50p each. Animal encounters run at regular intervals throughout the day.

## Is the farm wheelchair/buggy friendly?

As a working farm, many of our tracks are unmade and the off road type. It may also be muddy during the winter months and following heavy rainfall. Please WEAR SENSIBLE SHOES/BOOTS.

## Can I buy food during my visit or bring a picnic?

Picnics are welcome and we have several areas across the farm, with benches. There is also a Coffee Cabin, for drinks and snacks. Ollie's Food Hut is open for the weekends and school/ bank holidays from 10-3pm.

## Is the farm open in all weathers?

Yes, the farm is open all year round and is lucky to have lots of shade and a pretty little stream for paddling in the hot summer months. We also have several undercover areas, so that you can hide from the rain to enjoy our animal encounters, arts and crafts and your picnic!

## Is there a time for last entry?

There is no last entry time. However, we would suggest the a minimum of 3 hours to see everything and to ensure that are onsite for all of our animal encounters.

## Is there parking onsite?

Yes, we have adequate parking for general farm admission. However, during very busy periods ( spring & bank holidays) when our carpark may be full, we advising parking safely up in the village and walking down to the farm.

## Is there public transport to the farm?

Yes, Elsenham train station is just a 15 minute walk away and there is a bus route at the top of our road (7/7A).

## What should we wear?

We are a farm so we suggest that you wear sensible closed footwear (no sandals or flip flops) that you don't mind getting dirty. Bring waterproofs and wellies if raining to enjoy the muddy puddles!